

## **Product Safety and Quality Policy Statement**

Primient is committed to consistently deliver safe, regulatory compliant, certified, and highquality plant-based ingredients and solutions to our customers.

All of us, at Primient; regardless of our roles; take responsibility to ensure that our products meet regulatory and customers' expectations and are of the highest possible quality.

We have established the following principles to ensure safety and quality across every step of our processes:

- 1. Ensure all products are manufactured to meet all legal and regulatory requirements of the country of sale and production and industry best practices;
- 2. Securing effective systems, controls, and verifications to ensure the product is manufactured under conditions that are safe, meet all applicable regulations, standards, and specifications;
- 3. Continuously improve effectiveness of our systems, processes, plant operations and products to deliver safe and consistent product the first time;
- 4. Using a process oriented, data driven approach for planning, executing, and assuring product safety and quality;
- 5. Develop skills and capabilities of our employees;
- 6. Involving and collaborating with all employees, vendors, and business partners at all
- 7. Promote a culture of quality, product safety and customer centricity across all levels;
- 8. Developing a high degree of customer centricity and service towards internal and external customers;
- 9. Serving customers by addressing any concerns in a timely, effective, and professional
- 10. Ensure all emerging risks are identified and acted upon on a timely manner.

The summarization of this Policy is stated as –

# "Together; provide the best plant-based solutions to our customers." Primient Quality Vision, Purpose and Strategy

Vision Enable the delivery of safe, high-quality, plant-based ingredients and solutions consistently to our customers. Purpose Serve our internal and external stakeholders to realize safe and quality products through stable processes. Guiding Principles System Focused, Collaborative, Decisive, Data Driven, Problem Solving Mindset, Servant Leadership.

### Strateaic **Priorities**

Assure Assure quality and igning quality and safety into products and processes to achieve inable results that comply with all quirements and are appropriate for the oraanization's value

## Verify

Verify the Implementation effectiveness of the stems and processes to find risks and improvement opportunities

#### Measure

Use analytical testina results and data from systems to measure how the product safety and quality management system is delivering its

#### **Improve**

Support our stakeholders and each other to improve product quality, quality systems, and processes by solving problems.

**People Products Process Foundation** Safety **Excellence** Integrity Growth

Jim Stutelberg Chief Executive Officer

Mark Smith Chief Operations Officer

Janaka Morandage Director Quality Assurance